

Omeath District Development Company

Feedback Form



Feedback Form

Please help us to improve our products and services. We would appreciate it if you would complete the questions below and provide us with feedback about your experience of our company.

You can email the completed form to:

or post the form to:

Thank you for assistance.

Signature:

Please place a mark [V] under the number that best reflects your impression of our company and the products and services we provide. We would also appreciate receiving any suggestions for improvements you would like to make.

	Poor	Average	Good	Excellent
Communications				
It is easy to contact our company	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff are polite and courteous	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Responses to queries are prompt	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Quality				
Staff are knowledgeable about the company	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff are knowledgeable about the products/services they are delivering	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of work performed or products delivered is satisfactory	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Products/Services are delivered in a timely fashion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Products/Services delivered meet your expectations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Overall

Your overall impression of the company

☐

☐

☐

☐

Are there ways in which you believe our company can improve its products or services?

Are there any additional products or services that you would be interested in our company providing?

Are there any additional products or services that you would be interested in our company providing?

Any other comments?

Thank you for your time!